

Please **answer questions honestly** scoring between **1** and **5**

**1 – Awful**

2 – Poor

3 – Adequate

4 – Good

**5 – Excellent**

|  |                              |                  |
|--|------------------------------|------------------|
| <p><b>How was your family’s stay in our Villa ?</b></p> <p><i>Please explain?</i></p> <p>5. Excellent. The villa was beautiful and very spacious. The villa was well-equipped with everything we could have possibly needed.</p> |                              |                  |
| <p><b>Would you go again ?</b></p> <p><i>If no, would you please take a moment to explain why?</i></p> <p><b>Did you find the villa rates good value ??</b></p> <p>5. Excellent</p>  | <p><b>Yes</b></p> <p>Yes</p> | <p><b>No</b></p> |
| <p><b>How was the location ?</b></p> <p>5. Excellent</p>   |                              |                  |
| <p><b>How did you find locating Southern Dunes complex from the Airport ?</b></p> <p>I did not go to the airport.</p>  |                              |                  |
| <p><b>How did you find driving to and from the attraction parks ?</b></p> <p>5. Excellent</p>  |                              |                  |
| <p><b>What did you think of Southern Dunes communities facilities ?</b></p> <p><i>Could you please explain why:</i></p> <p>5. Excellent. The tennis courts were nearby and tennis rackets were provided at the villa.</p>        |                              |                  |
| <p><b>How clean &amp; tidy was the outside area including pool ??</b></p> <p><i>If not excellent could you please explain your comments:</i></p> <p>5. Excellent</p>   |                              |                  |
| <p><b>How helpful did you find our Property Management Company ?</b></p> <p><i>If less than 3, could you please assist us and explain your reasons:</i></p> <p>I did not need to use the property management company.</p>        |                              |                  |

|  |            |           |
|--|------------|-----------|
| <p><b>Was there anything additional the Villa required ??</b><br/> e.g. games room, games console, DVDs, videos, toys</p> <p><i>If yes, could you please explain:</i></p> <p><i>Yes. There was a game room with table tennis and foose ball table that we used often and enjoyed.</i></p> <p><i>There was a PS 2 station and games, but I did not appreciate the game "grand theft auto" being there. I would not consider that a family game.</i></p> | <b>Yes</b> | <b>No</b> |
| <p><b>Was anything either broken or not working within the property ??</b></p> <p><i>If yes, could you please list the items:</i></p> <p>There was a place in the wall in one of the twin bedrooms. However, this did not interrupt our stay.</p>  | <b>Yes</b> | <b>No</b> |
| <p><b>Please give any additional information on how we can improve the Villa?</b></p> <p>Ceiling Fans!!!</p>   |            |           |